Cancellation & Refund Policy

Non-Cancellability of Applications: Once an application form is successfully submitted and examination/registration fees are paid through the portal, it cannot be cancelled, withdrawn, or modified under any circumstances.

Refund Policy:

Application and examination fees once remitted are strictly non-refundable and non-transferable.

In the rare event of a duplicate transaction (i.e., multiple debits for a single application due to technical glitches), the candidate must report the issue to our helpdesk within 7 working days.

Verified duplicate payments will be processed for a refund through the original payment gateway channel within 10–14 working days. Bank transaction charges or gateway fees, if any, may be deducted as per applicable banking rules.